

QUALITY POLICY

FAGOR EDERBATT's management establishes its **Quality Policy as** its commitment to meeting customer requirements, as well as those established by ISO 9001:2015 and any other standard and/or legal requirement affecting its products and/or services. It is committed to ensuring that this Policy is understood and applied throughout the organization, ensuring in particular:

- Maintain its service, quality, and commitment to customer delivery times as usual.
- Expand its range of products and services based on the needs identified in the market.
- Continuous satisfaction of customer requirements, working on continuous improvement of the product and the service provided to them.
- Analyze the needs and expectations of stakeholders (employees, customers, suppliers, and collaborators) in order to integrate them into the continuous improvement system.
- Problem-solving: Working as a team, problems are detected and the necessary corrective and improvement actions are taken to eradicate them and lay the foundation for Continuous Improvement in the organization.
- Risk and Opportunity Analysis of processes, as input elements for their continuous improvement.

FAGOR EDERBATT's management is committed to providing all the means at its disposal to comply with the established Quality Policy and Objectives, as well as to adapting them to the evolution of the company and the market.

The Quality Manager, on behalf of the company's management, is responsible for improving and coordinating the maintenance and continuous improvement of the quality management system.

This policy will be reviewed annually for its adaptation and continuous improvement.

A handwritten signature in blue ink, appearing to read 'Arrasate', with a long horizontal line extending from the end of the signature.

CEO

Arrasate, January 7, 2025